

**12. Will Brokers still be able to apply for permits or licence on behalf of importers?**

Yes. Brokers will be able to apply for permits/licence on behalf of importers.

**13. Will JSWIFT allow for amendments if errors are identified?**

Yes. The system will make provision for amendments.

**14. Will the JSWIFT portal display a list of commodities requiring licence and permits?**

JSWIFT portal will provide information on trade requirements via a link to the Jamaica Trade Information Portal (JTIP). This will be useful to Traders and prospective traders who need to make informed decisions prior to applying for a licence or permit using JSWIFT.



Frequently Asked Questions

**The Jamaica Single Window for Trade (JSWIFT)**

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## 1. What is Jamaica Electronic Single Window for Trade (JSWIFT)?

Jamaica Electronic Single Window for Trade is an electronic platform which will provide a single point for submission of data and facilitate the transmission of standardized information in order to fulfil all import and export regulatory requirements.

## 2. Who are the stakeholders that will be impacted by JSWIFT implementation?

Stakeholders directly involved in International Trade will be impacted by the implementation, i.e., all members of the Trade Community involved in Import and Export including Border Regulatory Agencies (BRA) responsible for approving and issuing Licence, Permit, Certificate and Other relevant documents (LPCO).

## 3. What is a Border Regulatory Agency (BRA)?

Border Regulatory Agencies are those agencies which ensure that imported and exported goods are compliant with regulations governing the trade of specific commodities across the Jamaica's borders.

## 4. As a Trader how will I benefit from JSWIFT Implementation?

The Implementation of JSWIFT will result in greater efficiency when trading across Jamaica's border; through streamlined processes and procedures; reduced registration and application turnaround times; cost savings and better use of resources.

The trader will no longer need to visit numerous BRAs to obtain their LPCOs.

## 5. What are the system requirements for using JSWIFT?

To access JSWIFT, the user will be required to have reliable Internet Connection and Web Browser (e.g. Chrome, Firefox, Internet Explorer, Safari).

## 6. Is there an additional service charge associated with the use of JSWIFT?

There are no additional charges associated with the use of the system.

## 7. Will I need to register to use the system?

Yes. The prospective user will be required to register to use the system.

## 8. Will my information be held confidential?

All information/data submitted by the user will be kept confidential.

## 9. What are the security measures in place to protect information that has been entered into JSWIFT?

The Jamaica Electronic Single Window for Trade will employ a variety of security mechanisms to ensure the safety and integrity of its data.

These mechanisms will ensure the following:

a) Only authenticated and authorized users will be able to access and use the system.

b) All connections to and within

the system's environment whether they are client-to-server or server-to-server communications, are secured using the latest security protocols.

c) Information entered into and processed by the system whether in motion (during processing) or stored, will only be accessible by authorized personnel and will be encrypted.

d) All transactions and activities conducted within the system will be logged for auditing purposes.

## 10. What is the relationship between ASYCUDA World and Jamaica Electronic Single Window for Trade?

There will be integration between both systems for transfer of permits and certificates; and updates when documents are written off.

## 11. Do I need special training to use the system?

The system will be user friendly. However, training will be provided through on-line video tutorials, on-line training manuals and classroom sessions.

